



Reflexion – Expedited Whitelist Procedure

Reflexion has developed an expedited whitelist procedure where an email can be crafted and sent to the Reflexion server. This process is used to help transition users from an existing spam problem in Flag Mode to Total Control.

After the setup of Reflexion is complete with all mail flowing into and out of the Reflexion server, a user can import their Outlook Address Book, GroupWise Address list or any list of contacts they always wish to receive email from. The administrator also has the ability to send a list of addresses to the Reflexion server to whitelist on a global or company-wide basis.

Once you have collected a list of addresses you wish to add, simply send an e-mail from the user mailbox with the addresses in the body of the message separated by a carriage return or simply a space.

If you chose to do domain exemptions, you need to insert user@domain.com so Reflexion can recognize it as an e-mail address and exempt the domain.com. **Note: Reflexion does not recommend global domain exemptions as it increases the change for spoofed emails arriving to the inbox!*

The syntax for sending exemptions to the Reflexion server without any manual keying once the setup is complete is as follows:

User Level Exemptions

rfx_exempt_on@rfx.com – Add an email addresses to the user’s whitelist.

rfx_exempt_off@rfx.com – Remove an email addresses from the user’s whitelist.

rfx_exempt_domain_on@rfx.com – Add a domain to the user’s whitelist.

rfx_exempt_domain_off@rfx.com –Remove a domain from the user’s whitelist.

Administrator Level Exemptions

rfx_exempt_global_on@rfx.com – Add an email addresses to the company whitelist.

rfx_exempt_global_off@rfx.com – Remove an email addresses from the company whitelist.

rfx_exempt_global_domain_on@rfx.com – Add a domain to the company whitelist.

rfx_exempt_global_domain_off@rfx.com – Remove a domain from the company whitelist.

The benefit of a whitelist in Reflexion is to expedite the process of getting to Total Control. Within the user interface, the option to auto-whitelist on reply is set as a default when setting up a new user, so that too will work.

Extras Help & Examples

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| <input type="checkbox"/> Keep copies of blocked messages | Total Control™ Mode Only |
| <input type="checkbox"/> Use Reflexion addresses | Required for Total Control mode |
| <input checked="" type="checkbox"/> Auto exempt on replies | Flag mode only |
| <input type="checkbox"/> Internet delivery of local messages | From: x@yourdom To: y@yourdom |